

ELECTRONIC HOSPITAL

Business Hours: M-F 8-5 Sat 9-1

Print this form, fill out and send with unit to Electronic Hospital site nearest you:

ELECTRONIC HOSPITAL
3060 Williston Road
S. Burlington, VT 05403
802.863.5066

Customer Name (please print): _____ Customer Shipping Address: _____
Customer Mailing Address: _____

Customer Daytime Phone: _____

Type of Unit	Problem:		Accessories
____ TV	____ unit dead	____ shuts down	____ Remote
____ Stereo	____ eats tapes	____ picture shrinks	____ Tape
____ VCR	____ no fast forward or rewind	____ picture jumps	____ Charger
____ CD Player	____ fuzzy picture	____ makes cracking sound	____ Cables
____ DVD	____ no sound	____ smells burnt	____ Batteries
____ Camcorder	____ won't record	____ no left or right channel	____ Other
____ Other	____ no ejecting or loading	____ CD skips	
	____ tracking problem	____ OTHER: _____	
	Is problem consistent or intermittent (circle one)?		
	If intermittent, how often? _____		

VIDEO TAPE DUPLICATION

Video Title: _____ Number of copies: _____ Tape is European and longer than T-180 (circle one):
Type of Transfer (circle one): _____ What speed is tape? _____ change record speed
NTSC to PAL VHS to VHS EP SP LP use more than one tape
PAL to NTSC BETA to VHS What speed to you want recorded?
8mm to VHS NTSC to NTSC EP SP LP
Is tape at the point to start recording? Is tape original or a copy (circle one)? Other comments: _____
Rewind Fastforward Quality of video (circle one): _____
How long is video: snow lines _____
1HR 2HR 3HR 4HR Other: _____ bad spots other: _____

EXPRESS REPAIR SERVICE If box is checked, no estimate will be given. Customer authorizes repair not to exceed charges listed. Customer must initial.

____ VCR Repair - \$80 or less. Just repair. Customer Initials: _____
____ Camcorder Repair - \$ 150 or less. Just repair. Customer initials: _____
____ 1" - 20" TV - \$90 or less. Just repair. Customer initials: _____
____ 21" to 27" TV - \$130 or less. Just repair. Customer initials: _____
____ 28" Projection TV - \$200 or less. Just repair. Customer initials: _____
____ CD Player, tape deck, stereo equipment - \$90 or less. Just repair. Customer initials: _____

Electronic Hospital operating procedures:

1. Fill out this service order. Include all requested information.
2. You will be called with your estimate within 72 hours from when your unit is received (conditions permitting).
3. For faster service, please use our express repair option (see above). Please check off and initial in space provided.
4. If you request to have your equipment re-connected, Electronic Hospital will charge an additional \$14.95.
5. If you decide not to have your unit repaired and would like it returned to you, Electronic Hospital will charge \$12.95 shipping and handling. These charges will be waived if you pick up.
6. You may call us at any time regarding status, or questions pertaining to your repair. Please reference your home phone number when calling.
7. Electronic Hospital is not responsible for units unclaimed after sixty (60) days.
8. Three month guarantee on parts installed and labor performed.

I have read and understand the terms and conditions presented on this form. X _____

Customer Signature

WE ACCEPT CASH, CHECKS, VISA, MASTERCARD AND AMERICAN EXPRESS